## tendence

## Frankfurt am Main, 29. June - 01. July 2019

## Check list for your personal preparations for the fair

Dates and important deadlines	Subject and details	Contact	Done / documents received?
Hotline contact details	For questions about: Intention to exhibit at the fair and registration of joint-stand participants easyorder@messefrankfurt.com Tel.: +49 69 7575-5588  Shop for Exhibitor Services Serviceshop@messefrankfurt.com Tel.: +49 69 7575-2999  Login / MyAccount myaccount@messefrankfurt.com		
Oktober 2018	You will be sent your stand-space invoice.  The intention to exhibit and registration of joint-stand participants for Tendence 2019 should be made at <a href="https://www.standspace.messefrankfurt.com">www.standspace.messefrankfurt.com</a> .  For questions about the exhibition stand, stand-space proposal, etc., please call the Sales Manager shown on the right.		
From Oktober 2018 to 17 May 2019	Submission of stand-construction plans* requiring approval Deadline: 17 May 2019 www.tendence.messefrankfurt.com  Even if your stand construction is unchanged from the last event, please submit your suitably scaled plans in electronic form (pdf) with plan view and side elevations.  Please see our Technical Guidelines (4.2): Planning and preparation / equipment and services, e.g., two storey exhibition stands, walls over 4 metres high, closed ceilings, platforms higher than 0.2 metres, glass constructions, moving components. Cinema or viewing rooms, stages, constructions on the outdoor exhibition area and temporary structures are always subject to approval, regardless of their size.	Messe Frankfurt Venue GmbH Technical Event Management, Fairs Project manager: Caroline Adelskamp Tel.: +49 69 7575-5904 veranstaltungstechnik@messefrankfurt.com  Even if your stand construction is unchanged from the last event, please submit your suitably scaled plans in electronic form (pdf) with plan view and side elevations.  Exhibition stands under 100 m², that do not include such features, are not subject to approval.	
From February 2019	You will be sent your personal log-in details for placing online orders for services in the Shop for Exhibitor Services, e.g., for electricity, water, stand cleaning, transport	Should you have any technical questions, please contact the Ticket Hotline on +49 69 7575-5151 or at etickets@messefrankfurt.com.	

From March 2019	services, parking permits, visitor admission- ticket vouchers, etc.  You can register co-exhibitors quickly and easily online. Please not that all co- exhibitors must be registered. Should you have any questions about your login details, please contact the hotline at: myaccount@messefrankfurt.com  NEW: Ticket services for exhibitors You will no longer be sent printed exhibitor permits and setting-up and dismantling tickets. From now on, you can produce and manage all exhibitor permits, setting-up and dismantling tickets and visitor admission-ticket vouchers online at www.exhibitortickets.messefrankfurt.com.  You will find the Ticket Services for Exhibitors portal in the Shop for Exhibitor Services or at exhibitortickets.messefrankfurt.com.	How the Ticket Service works: As the main contact person for the trade-fair organisation, you can produce the number of personalised exhibitor permits and send them to email addresses of your choice using the Ticket Services portal.  There, you can also produce visitor admissionticket vouchers and invite your customers by email. Please note our new scale of prices for visitor vouchers, which has been greatly reduced. Visitor advertising pays!  N.B.: You will only be billed for the tickets redeemed and used at the entrances to the fair  .  Messe Frankfurt Medien und Service GmbH	
From March 2019	Media Package Part 1 (catalogue) by email  Deadline You will be informed of the specific date in the documents.  You will be sent the order forms for Media Package Part 2 (online presence) by email.  Do not lose any waiting time and send us your data by the beginning of April 2019, to ensure that you appear from the beginning in the exhibitor search engine on our Tendence website.	Tel.: +49 69 7575-5153 or mediapackage.tendence@messefrankfurt.com  Messe Frankfurt Exhibition GmbH Tel.: +49 69 7575-5090 tendence@online.messefrankfurt.com	
From March 2019	You will be sent forms for ordering press services (press display unit in the Messe Frankfurt Press Centre, registration of a press conference, etc.).	Elena Mina Tel.: +49 69 7575-6673 elena.mina@messefrankfurt.com	
From March to 02. April 2019 (deadline)	Registration deadline for your co-exhibitors via <a href="https://www.standspace.messefrankfurt.com">www.standspace.messefrankfurt.com</a> portal	Should you have any questions, please call or mail your Messe Frankfurt contact	0
April 2019	Your Messe Frankfurt contact will inquire whether you need stand-dividing walls.		
17 May 2019	Deadline – Submission of stand- construction plans* requiring approval	Messe Frankfurt Venue GmbH Technical Event Management, Fairs Tel.: +49 69 7575-5904	

		veranstaltungstechnik@messefrankfurt.com	
17 May 2019	Deadline for registering for advanced setting up and extended dismantling (at extra cost). Please apply for advanced setting-up at www.serviceshop.messefrankfurt.com  You will find further information about setting-up and dismantling at: www.tendence.messefrankfurt.com  Advanced setting-up - cost per day 780€ from 24 25.June 2018, from 07:00-24:00 hrs Halls 8.0, 9.0, 11.0  Normal setting-up - free of charge Halls 8.0, 9.0, 9.1, 11.0 26 June 2019 = 00:00 hrs, around the clock until 28 June 2018, 15:00 hrs	Lena Stock Tel.: +49 69 7575-53 90 aufbau.tendence@messefrankfurt.com	
17 May 2019	Deadline for ordering services  In the Exhibitor Services Shop, e.g., electricity, water, stand cleaning, printed visitor admission-ticket vouchers, promotional materials, etc.  We recommend that you order a stand guard for your exhibition stand for the days of the fair, as well as the setting-up and dismantling phases.  You will find the name of your Messe Frankfurt contact by clicking on the service required in the Shop for Exhibitor Services at	www.serviceshop.messefrankfurt.com  Messe Frankfurt Venue GmbH will make an additional charge for the extra work involved for orders received online or by post later than 11 days before the fair begins.  Please note that you must have settled all outstanding accounts by this time.	
Payment deadline: 9 June 2019	Please note that you must have settled all outstanding accounts by this time		
28 June 2019	Deadline for press services, e.g., press display unit in the Messe Frankfurt Press Centre, registration of a press conference, etc.	Elena Mina Tel.: +49 69 7575-66 73 elena.mina@messefrankfurt.com	
29. June - 01. July 2019	Should you have any questions, please contact the Tendence 2019 Team.	Team Office, Tohaus Level 2, Event Director Tel.: +49 69 7575-1326 /1327/ 1328 tendence@messefrankfurt.com	

01- 02. July 2019

Delivery of empty packaging materials and carpet removal from 17.00 – 19:30 hrs.

Normal dismantling: From 19:30 hrs on 01. July 2019 to 21.00 hrs on 02. July 2019 Lena Stock

Tel.: +49 69 7575-53 90

 $\underline{aufbau.tendence@messefrankfurt.com}$ 

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at a glance - your personal contacts

**Directors** 

Group Show Director Director

Philipp Ferger Susanne Schlimgen

Halle 8.0 - Style City

Cosy District - Earth Area - Modern Center - Adventure Parc - Urban Street

Mr. Kremer + 49 69 75 75 - 63 31

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Halle 9.0 Moment Market

Ms. Schütz + 49 69 75 75 - 36 21

dorothee.schuetz@messefrankfurt.com

Halle 11.0 Sunshine State -Design District

Ms. Kapustina + 49 69 75 75 - 55 33

olga-olessia.kapustina@messefrankfurt.com